

"Customer First"
**Worldwide Customer Service &
 Support Programs**



Offered by:

ASC International

To help our customers maximize the value of their inspection equipment investment, ASC International is pleased to offer this comprehensive menu of service and support programs.

New Product Warranty

All ASC International LaserVision and VisionMaster Systems are provided with a one-year, end-user warranty, covering parts, labor and software upgrades for one year from the date of shipment.

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| A. | Installation and System Operations Training
<i>An ASC International factory-trained representative will perform on-site system installation and operator training.
 (Estimate one day on site)</i> | \$1,000/day
plus travel expenses* |
| B. | Verax SPC Software Training
<i>An ASC International factory-trained representative will instruct your statisticians in the set-up, operation and analysis capabilities of Verax SPC Software Suite.
 (Estimate one day on site)</i> | \$1,000/day
plus travel expenses* |
| C. | NIST Traceable Standard Kit
<i>Each kit includes a step standard traceable to the National Institute of Standards and Technology (NIST), a Certificate of Traceability and procedures for testing the performance of your ASC International Measurement System</i> | \$350.00 |
| D. | Extended Warranty
<i>Extend your original warranty an additional year!</i> | 10% of system
list price |
| E. | System Certification & Preventive Maintenance
<i>An ASC International technician will visit your facility to perform system certification and preventive maintenance procedures, including any necessary diagnostic testing.
 (Estimate ONE day on site)</i> | \$1,250.00 |
| F. | "Customer First" Comprehensive Service Package
<i>The best service and support program ASC International offers. This complete package includes (D) Extended Warranty and (E) System Certification & Preventive Maintenance programs.</i> | 15% of system
list price |
| G. | Applications Consulting
<i>For special applications of a ASC International system or technology. Includes, process automation, custom configurations, or special documentation.
 (Price of hardware or software modifications not included)</i> | \$150.00/hr.
minimum 4 hours
plus travel expenses* |
| H. | On-Site Service
<i>Non-warranty or out-of-warranty repairs performed at your facility.</i> | \$125.00/hr
minimum 4 hours
plus travel expenses* |
| I. | Factory Service
<i>Non-warranty or out-of-warranty repairs performed at ASC International's facility.</i> | \$125.00/hr
minimum 4 hours |

* Travel expenses include all transportation, food and lodging.

For more information, contact:

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